EIR New User Interface FAQ

Q: Will this upgrade impact the way EIR data is downloaded programmatically?

A: No, there are no changes to the programmatic interface for EIR data download.

Q: Are there any changes to the EIR publication process/schedule?

A: No, there are no changes to the EIR publication process/schedule. The pending and active (emergency) registry publications will continue to work as they do today.

Q: How can I find out more about the new enhanced user interface?

A: As part of this upgrade, NAESB and OATI are partnering to provide the EIR user community with info sessions on the new user interface. Users may register to attend an info session to learn more about the new interface.

Q: When will the new user interface be available?

A: The system upgrade to the new user interface is scheduled for 7:00 PM CPT on Wednesday October 27.

Q: Will re-registration of data in the EIR be necessary?

A: No, users will not have to re-register their data in the EIR.

Q: What action, if any, is required from EIR users?

A: There is no action required from EIR users for this upgrade. The new user interface will automatically be available to all users after October 27, 2021. However, users will have to reset their password prior to logging in to the new interface for the first time. This can be done by clicking on the 'Forgot Password' link on the login display.